

RETURNS

At Vestiario we want to make sure you love what you get!!!

We strive to provide top quality products and best customer service. We accept returns of the item(s) within 14 business days of delivery in its original condition for a full refund minus shipping cost.

Keep in mind that when you return a package from an Extra European Country it may be subject to customs clearance and this is a cost we, unfortunately, are not able to cover.

All packages are returned at your cost.

EU COUNTRIES

Austria	Estonia	Italy	Portugal
Belgium	Finland	Latvia	Romania
Bulgaria	France	Lithuania	Slovakia
Croatia	Germany	Luxembourg	Slovenia
Cyprus	Greece	Malta	Spain
Czechia	Hungary	Netherlands	Sweden
Denmark	Ireland	Poland	United Kingdom

In case you want to return an order, please mail us at:
voula@vestiario-shop.gr indicating the order number.

The return address is:

Vestiario
Paraskevi Anthopoulou
Solomou 8
54624 Thessaloniki
Greece
T. +30 2310 224096

Please note that you are held responsible for the return of the package
And the cost of return shipping. It is better to send the package back by registered mail.
Vestiario is not responsible for any extra charges, such as customs clearance,
Import duties or loss of the package.

RESTRICTIONS

Returns for ready-to-ship items are only accepted if the pieces you want to return are in the same condition as you received them, along with your retail receipt or invoice. Please make sure that the returned items are clean, unworn and unwashed.

EXCHANGES

No worries, let's make things right! We stand behind our products!

Just send the piece back to us!

It is best that you ship the package with registered mail.

Vestiario is not responsible for any extra charges, such as customs clearance,
Import duties or loss of the package.

The return address is:

Vestiario
Anthopoulou Paraskevi
Solomou 8
54624 Thessaloniki
Greece

T. +30 2310 224096

CANCELLATIONS

Changed your mind? No problem! We are here to help!

You can cancel your order within 12 hours of purchase for a full refund but if the package is already shipped to our Courier Company is it no more possible.

Should you wish to cancel your order,mail us to:voula@vestiario-shop.gr

REFUNDS

Once we receive and check the order you ship back, we issue a refund.

The money will be credited to your bank account, credit card or PayPal account originally used to pay for the order. Processing time varies according to each bank, country, and type of credit card.